

New Security Measures for Fubon e-banking Service

Anytime secured online banking experience

Fubon Bank always strives to provide high level of secured e-banking service for your ease of use and access to your finance. Fubon e-banking Service will launch two new security measures from 7 December 2009. The two new security measures, namely "SMS Confirmation Alert" and "Change Transaction Limit", aim to bring you total peace of mind on better secured online transactions.

"SMS Confirmation Alert"

In order to maintain high security level, Fubon e-banking Service has introduced the Two-factor Authentication Service (including Personal password upon service login and SMS-based One Time Password (OTP) for designated online transaction) to verify user's identity. "SMS Confirmation Alert" is the newly added third measure to further protect your online transactions. Whenever a designated online transaction is performed, a SMS Confirmation Alert will be sent to your pre-registered mobile phone. From now on, the transaction status of all your transactions can be known instantly.

"Change Transaction Limit"

The newly added "Change Transaction Limit" Service let you update the limit of your designated type of fund transfer or bill payment transactions* anytime to suit your daily financial needs. For only a few seconds, you can gain comprehensive protection with the additional security measure. In order to strengthen internet banking security, if you do not make any designated type of fund transfer and/or bill payment transaction*, the "Change Transaction Limit" Service for that particular type of transaction will be suspended after one year. To reactivate the suspended "Change Transaction Limit" Service or to increase any transaction limit, please visit any Fubon branch or contact our Customer Service Hotline to get the application form.

New Fubon e-banking transaction limit as below:

Transaction Type	Maximum Daily Limit (HK\$)	
	Personal / Joint Account	Corporate Account
Maximum daily transaction limit	\$1,500,000	\$1,500,000
Fund Transfer		
To self-name Fubon Bank account	No limit	No limit
To non-registered third party Fubon Bank account*	\$50,000	Not Applicable
To non-registered third party other local bank account*	\$50,000	Not Applicable
To registered account (including third party Fubon Bank account, other local bank account and overseas account)	\$1,500,000	\$1,500,000
Bill Payment		
General merchants	\$200,000	\$200,000
- "Banking and Credit Card Services" *	\$50,000	Not Applicable
- "Credit Services" *	\$50,000	Not Applicable
- "Securities Broker" *	\$50,000	Not Applicable
- "Catering Services" *	\$50,000	Not Applicable
- "Others" *	\$50,000	Not Applicable

For enquiry, please contact our Customer Service Hotline at 2566 8181 (Press 2, 3, 0) during office hours[^].

[^]Office hour is from 9am to 6pm, Monday to Friday (except Public Holidays).