

15 July 2016

Important Notice: Prevention of Personal Information Fraud

In order to protect customer's interest effectively and prevent the customer's personal information being defrauded, please inform the Bank immediately when you encounter the following circumstances:

1. Loss or subsequent replacement of personal identification documents, such as identity cards, passports or other travel documents previously provided to the Bank; or
2. Aware of any suspicious circumstances, e.g. where your bank statements or account details at the Bank are suspected to have been compromised or stolen.

Please contact our staff by visiting any of our branches or calling our Customer Service Hotline 2566 8181 for assistance.