

## PRESS RELEASE

### IMMEDIATE RELEASE

### Fubon Bank Supports the Treat Customer Fairly Charter

(Hong Kong: 16 December 2013) Fubon Bank (Hong Kong) Limited (“the Bank”) today announced its support for the Treat Customer Fairly Charter by abolishing the Dormant Account Charge for all savings, current and call accounts, and waiving the Low Balance Monthly Service Fee for senior citizens aged 65 or above, customers aged below 18 and recipients of Government Disability Allowances or Comprehensive Social Security Assistance, **effective from 1 December 2013**. Details are as follows:

Items	Existing Service Charge	New Service Charge
<b><i>Dormant Account</i></b> (No account activities for 12 consecutive months and account balance less than amount stated below) <ul style="list-style-type: none"> <li>- HK Dollar Savings Account (HK\$1,000)</li> <li>- HK Dollar Current Account (HK\$1,000)</li> <li>- HK Dollar Call Account (HK\$1,000)</li> <li>- US Dollar Savings Account (US\$150)</li> <li>- US Dollar Current Account (US\$200)</li> <li>- US Dollar Call Account (US\$200)</li> <li>- RMB Savings Account (RMB1,000)</li> <li>- RMB Current Account (RMB1,000)</li> </ul>	HK\$15 per month HK\$15 per month HK\$15 per month US\$1.5 per month US\$2 per month US\$2 per month RMB13 per month RMB13 per month	<b>Waived</b>
<b><i>Low Balance Monthly Service Fee</i></b> <ul style="list-style-type: none"> <li>- Customers with Monthly Asset Under Management<sup>1</sup> of below HK\$5,000 or equivalent</li> </ul>	HK\$50 or equivalent per month <sup>2</sup>	<b>Remains unchanged with extended waiver<sup>3</sup></b>

Remarks:

1. Monthly Asset Under Management is the monthly aggregate daily balance of all HK dollar and foreign currency deposits, securities, unit trusts and structured investment products under the same customer record of the Bank divided by the number of calendar days of the month. Joint name account will be counted as separate entity.
2. Monthly fee is not applicable to customers of Ambassador Banking, Corporate Banking, Mortgage Loan, Personal Installment Loan and Life Insurance.
3. Monthly fee is **not applicable** to customers of Ambassador Banking, Corporate Banking, Mortgage Loan, Personal Installment Loan, Life Insurance, **senior citizens aged 65 or above, customers aged below 18 and recipients of Government Disability Allowances or Comprehensive Social Security Assistance.**

Fubon Bank is committed to providing customers with banking services that best suit their various financial needs. Looking forward, the Bank will continue to develop a sustainable

relationship with our customers and deliver products and services that truly cater for their needs.

For more information about the Bank's service charges, customers can call the Customer Service Hotline at 2566 8181, visit any Fubon Bank branches or click onto the Bank's website [www.fubonbank.com.hk](http://www.fubonbank.com.hk).

### **Fubon Bank (Hong Kong) Limited**

Fubon Bank (Hong Kong) Limited ("Fubon Bank") is a wholly owned subsidiary of Fubon Financial Holding Co., Ltd. ("Fubon Financial"), a leading financial services group in Taiwan which is engaged in institutional banking, consumer finance, wealth management, investment management and insurance. Fubon Financial is the only Taiwanese financial services group having both a locally registered bank in Hong Kong and a strategic investment in a bank in the Mainland China. Fubon Bank operates 24 retail outlets in Hong Kong including 22 branches and 2 Securities Services Centres, and provides a wide range of financial services encompassing consumer and wholesale banking, wealth management, financial markets, securities brokerage and investment services. Fubon Bank holds an A-2 short-term, BBB+ long-term rating from Standard & Poor's. The rating reflects Fubon Bank's strong capitalization, good liquidity and sound asset quality.

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