

## PRESS RELEASE

### FOR IMMEDIATE RELEASE

#### Fraudulent WhatsApp Message and Website

(Hong Kong: 1 March 2024) Fubon Bank (Hong Kong) Limited (“Fubon Bank” or “the Bank”) would like to alert all customers and the general public to a fraudulent WhatsApp Message purportedly from the Bank, which solicits them to subscribe banking services or promotional offers claimed to be provided by Fubon Bank, or jointly provided by Fubon Bank and other financial institutions. This WhatsApp Message contains a hyperlink, which will redirect to a suspicious website “[https://hk\[.\]huaq-xd\[.\]top](https://hk[.]huaq-xd[.]top)”.

Fubon Bank advises that the Bank has no affiliation with the above-mentioned fraudulent WhatsApp Message and website. Customers are reminded to disregard the above-mentioned WhatsApp Message and website, and not to open any link in the WhatsApp Message or provide any personal information. The official website of Fubon Bank is “[www.fubonbank.com.hk](http://www.fubonbank.com.hk)”. Moreover, Fubon Bank will never request customers to provide their personal information, Fubon Bank account information, password or other sensitive information via instant messages.

If customers are concerned or have disclosed their personal information or have conducted any transaction following the instruction given by the above-mentioned channels, please contact Fubon Bank Integrated Customer Service Hotline at 2566 8181 (press “8” after language selection) and report to the Hong Kong Police Force.

Fubon Bank has already reported this matter to the Hong Kong Police Force and the Hong Kong Monetary Authority.

#### **Fubon Bank (Hong Kong) Limited**

Fubon Bank (Hong Kong) Limited (“Fubon Bank”) is a wholly owned subsidiary of Fubon Financial Holding Co., Ltd. (“Fubon Financial Holdings”), one of the largest financial holding companies in Taiwan. Committed to becoming one of Asia’s first-class financial institutions, Fubon Financial Holdings has built a strong lineup of financial service companies. Fubon Bank operates 15 branches, 3 SME Banking Services Centres, 1 Offshore Banking Centre and 1 Securities Services Centre in Hong Kong, providing a wide range of financial services encompassing consumer and wholesale banking, wealth management, financial markets, securities brokerage and investment services. Fubon Bank holds an A-2 short-term, BBB+ long-term rating from Standard & Poor’s. The rating reflects Fubon Bank’s strong capitalization, good liquidity and sound asset quality.

For more information about Fubon Bank, please visit Fubon Bank’s website [www.fubonbank.com.hk](http://www.fubonbank.com.hk).

- End -