

26 January 2015

## **Notice of Internet Banking Security for Fubon Business Online / Fubon Credit Card Merchant Online Service / Fubon e-banking Service / Internet Stock Trading Services**

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Fubon Bank (Hong Kong) Limited ("the Bank") would like to alert its customers that suspected Trojan Horse cases have recently been detected in Hong Kong in which during the login process or use of the internet banking service, a suspicious web page was displayed requesting the customer to input his/her personal and credit card information.

Please be noted that the Bank will NOT request customers to enter or reconfirm any personal information in the login pages of Fubon Business Online / Fubon Credit Card Merchant Online Service / Fubon e-banking Service / Internet Stock Trading Services ("the captioned services"). In case of doubt, please do not follow the instructions of the suspicious web page or input any information. You are advised to close the browser immediately.

To ensure that customers are securely protected when using the captioned services, the Bank would like to remind customers of the following tips:

- Always check the login information on the welcome pages of the captioned services which show you the most recent activity using your login details.
- Do not enter any personal information during login process (e.g. HKID Card number, date of birth or phone number). The Bank will not request customers to provide any personal information during the login process or use of the captioned services.
- Maintain good computer and mobile phone security.
- Do not use the captioned services on public computers, or via an unsecured Internet connection (including free WiFi).
- Practice good password security - refer to our security tips.
- Familiarize yourself with the security features of the captioned services.

Should you have any enquiry, please contact the following hotlines:

Fubon Securities Services Hotline: 2842 6262 (Internet Stock Trading Service's customers)  
Fubon Customer Service Hotline: 2566 8181 (Other customers)