



Dear Customer,

**Notification of Enhanced Security Controls for Electronic Statement  
Services (e-Statement)**

Thank you for using Fubon Bank e-Statement service.

Effective from 31 Oct 2016 ("Effective Date"), customer is required to use "One-Time Password" for viewing e-Statement. The new policy is to enhance the security of our e-banking services. Customer must register mobile phone number for receiving of "One-Time Password" beforehand to enable the service.

Any customer who has not registered the mobile phone number for "One-Time Password" service by the Effective Date will automatically be reinstated to receive our banking consolidated paper statements. The consolidated paper statements will be issued by mail to the customer's last registered correspondence address with Fubon Bank. Customer shall notify Fubon Bank immediately in writing of any information update.

If you wish to continue receiving your consolidated e-Statements, please visit any Fubon Bank branch in person to register the mobile phone number for the "One-Time Password" service **on or before 31 Oct 2016**.

Should you have any enquiry, please feel free to call our Customer Service Hotline at 2566 8181 (Press 3 after selection of language) during office hours\*.

\*Monday to Friday : 9am to 7pm; Saturday : 9am to 1pm (Except public holidays)

Fubon Bank (Hong Kong) Limited

Aug 2016

This is computer generated letter and a signature is not required.

Remarks: Should there be any inconsistency between the English and Chinese versions, the English version shall prevail.