



Dear Customer,

Notification of Measures to Enhance Service Quality for e-Cheque

Thank you for using Fubon Bank e-Cheque Service.

Effective from 30 June 2017 ("Effective Date"), customer is required to have registered for "One-Time Password" to use e-Cheque Service on Fubon e-banking Service platform. The new policy is to enhance the security level of online banking service to better protect our customer.

Any customer who has not registered their mobile phone number for "One-Time Password" service by the Effective Date will not be able to use e-Cheque function on Fubon e-banking Service platform. However, customer can still use our e-Cheque Dropbox on Fubon website for presentment related services.

In order to prevent interruption to your use of the e-Cheque Service, please register your mobile phone number for the "One-Time Password" service at any Fubon Bank branch in person or Fubon e-banking Service platform on or before the Effective Date.

Should you have any enquiry, please feel free to contact our Integrated Customer Service Hotline at 2566 8181 (Press 3 after selection of language) during office hours*.

* Monday to Friday: 9am to 7pm; Saturday: 9am to 1pm (Except public holidays)

Fubon Bank (Hong Kong) Limited

May 2017

Remark: Should there be any inconsistency between the English and Chinese versions, the English version shall prevail.