



Dear Valued Customer,

Notification of Enhanced Security Controls for e-banking and Mobile Banking Services

Effective from 23 July 2018 (“Effective Date”), Fubon Bank (Hong Kong) Limited (the “Bank”) will send SMS / email notification to your mobile phone number / email address registered with the Bank after your e-banking / Mobile Banking Personal Identification Number (“PIN”) has been changed or reset successfully in order to further strengthen the security of our e-banking and Mobile Banking Service. Please ensure your mobile phone number and email address registered with the Bank are valid and up-to-date.

In addition, you are advised to change your PIN at least every 90 days regularly in order to better protect your account.

Should you have any enquiry, please feel free to contact Fubon Integrated Customer Service Hotline at 2566 8181 (Press 3 after selection of language) during office hours\*.

\* Monday to Friday: 9am to 7pm; Saturday: 9am to 1pm (except public holidays)

Fubon Bank (Hong Kong) Limited

July 2018

Remark: Should there be any inconsistency between the English and Chinese versions, the English version shall prevail.