

22 January 2019

## **Important Note on Security of Using Online Services**

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In order to secure customer's personal information, the Bank would like to remind you to stay alert while using our Online Services. You are not suggested to log into your Online Services account through third-party websites, third-party mobile apps, hyperlinks or QR codes provided by any emails or SMS. In case you have logged into our Online Services through the aforesaid channels, please be advised to change your password as soon as possible so as to secure your personal information.

You are recommended to log into your Online Services account for transactions through our website by inputting our website address ([www.fubonbank.com.hk](http://www.fubonbank.com.hk)) directly to the internet browser or through our app of Mobile Banking Service. Do not expose your bank account or personal information to anyone, including e-banking/ Mobile Banking User ID and password.

If you found any unauthorized transaction in your account or have any query about our Online Services, please call Fubon Bank Integrated Customer Service Hotline at 2566-8181.