

Important Notice: Fubon Bank Core Banking System Upgrade

To continue our journey to strive for excellence in banking service delivery, Fubon Bank (Hong Kong) Limited (the "Bank") is going to upgrade the Core Banking System in the following period during which some services will be temporarily unavailable.

| Date | Time (Hong Kong Time) | | Service Not Available |
|---------------|--------------------------|-------|--------------------------------------------------------------------------|
| | From | To | |
| 22 April 2019 | 00:00 | 07:30 | ATM Service |
| | | | ATM Card Service |
| | | | Fubon Credit Card ATM Service |
| | | | Fubon Credit Card Retail Transaction Service |
| | | | Fubon Credit Card POS Authorization, Transaction and Settlement Services |
| | | | EPS Service |
| | | | Fubon JETCO Pay Service |
| | | | Faster Payment System (FPS) |
| | | | Fubon e-banking Service |
| | | | Fubon PhoneBanking Services |
| | | | Fubon Credit Card Merchant Online Service |
| | | | Fubon Business Online |
| | | | Fubon Mobile Banking |
| | | | Fubon e-Cheque Service |
| | | | Fubon Corporate Website |

We apologize for any inconvenience caused. For details, please call Fubon Bank Integrated Customer Service Hotline at 2566 8181 during business hours* or visit any of our branches.

*Business hours of Fubon Bank Integrated Customer Service Hotline are from 9:00am to 7:00pm, Monday through Friday, and from 9:00am to 1:00pm on Saturday (except public holidays).

Remarks: In the event that our Core Banking System Upgrade has to be performed on a later date, we will notify you of the relevant arrangements again. Should there be any inconsistency between the English and Chinese versions of this notice, the English version shall prevail.