



Dear Valued Customer,

Notice of Launch of Fubon Mobile Security Key Service

Effective from 29 July 2019 (“Effective Date”), Fubon Bank (Hong Kong) Limited (the “Bank”) will launch the Fubon Mobile Security Key Service (“Service”). You can activate the Service after logging on to Fubon Mobile Banking Service to enjoy the following functions on Fubon e-banking and Mobile Banking Service platforms:

1. Use biometric authentication to logon to Fubon Mobile Banking Service
2. Perform designated online transactions # on Fubon Mobile Banking Service platform
3. Replace One Time Password for the authentication of designated online transactions# from Fubon e-banking Service platform

From the Effective Date, the Service will be available on Fubon Mobile Banking Service platform, and such Service shall be subject to the Bank’s Terms and Conditions of using Fubon Mobile Security Key Service after activation.

For details, please visit the Bank’s website or contact our Integrated Customer Service Hotline at 2566 8181 (Press 3 after selection of language) during office hours*.

For details of designated online transactions, please visit the Bank’s website “Two-factor authentication Service” section (<https://www.fubonbank.com.hk/en/online-services/e-banking/authentication-service.html>)

* Monday to Friday: 9am to 7pm, Saturday: 9am to 1pm (except public holidays)

Fubon Bank (Hong Kong) Limited

July 2019

Remark: Should there be any inconsistency between the English and Chinese versions, the English version shall prevail.