

Dear Valued Customer,

Notice of Change in Relation to the Remittance Service on Fubon e-banking Service and Fubon Mobile Banking Service Platforms

Effective from 18 November 2019, the Remittance Service on Fubon e-banking Service and Fubon Mobile Banking Service platforms will not accept fund transfer request on any non-business days except Saturday, Sunday and Public Holiday. Details are as follows:

Remittance Service Hours	Before Amendment	After Amendment
From 08:00 to 16:00 on Monday to Friday (<i>remain unchanged</i>)	All fund transfer requests received by the Bank out of the designated service hours, on Saturday, Sunday, Public Holiday or a non-business day will be processed on the next business day (except Saturday).	All fund transfer requests received by the Bank out of the designated service hours, on Saturday, Sunday or Public Holiday will be processed on the next business day (except Saturday). Fund transfer request will not be accepted on any non-business days except Saturday, Sunday and Public Holiday.

Should you have any enquiry, please visit the Bank's website or contact our Integrated Customer Service Hotline at 2566 8181 (Press 3 after selection of language) during office hours*.

*Monday to Friday: 9am to 7pm; Saturday: 9am to 1pm (except public holidays)

Fubon Bank (Hong Kong) Limited

October 2019

Remark: Should there be any inconsistency between the English and Chinese versions, the English version shall prevail.