



Dear Valued Customer,

Notice of Fee Waiver of Paper Monthly Statement Request for e-Statement Customer

With effect from 31st March 2020 (the “Effective Date”), Fubon Bank (Hong Kong) Limited (the “Bank”) will waive the service fee for the request by individual and joint customers who are subscribing Fubon e-Statement Service for obtaining printed Consolidated Statement and / or Credit Card Statement. Such fee waiver is only applicable to the period from the expiration of 13 months (counted from the issuance date of the relevant statement) upto 7 years and restricted to the request of first 6 copies of such statement per year.

Should you have any enquiries, please contact our Integrated Customer Service Hotline at 2566 8181 (press 3 after selection of language) during office hours*.

*Monday to Friday: 9am to 7pm, Saturday: 9am to 1pm (except public holidays)

Fubon Bank (Hong Kong) Limited

March 2020

Remarks: Should there be any inconsistency between the English and Chinese versions, the English version shall prevail.