

## Notice of Amendment to “Notice to Customers and Other Individuals relating to the Personal Data (Privacy) Ordinance (the “Ordinance”) and Consumer Credit Data” and “Global Terms and Conditions for Accounts and Services”

**With effect from 5 October 2020**, Fubon Bank (Hong Kong) Limited (the “Bank”) and/or Fubon Credit (Hong Kong) Limited (each, a “Fubon Entity”) will revise (new and/or modified contents are underlined below) the existing “Notice to Customers and Other Individuals relating to the Personal Data (Privacy) Ordinance (the “Ordinance”) and Consumer Credit Data” (which forms Appendix 2 of the “Global Terms and Conditions for Accounts and Services”), details are as follows:

Clause	Amendment(s)
(c)	It is also the case that data are collected from data subjects in the ordinary course of the continuation of the banking relationship, for example, when data subjects write cheques or deposit money or effect a banking transaction or effect a financial transaction at an automated teller machine <u>or in other ways</u> or generally communicate in writing or verbally with the relevant Fubon Entity by means of documentation or telephone recording system. <u>A Fubon Entity will also collect data relating to data subjects from third parties, including third party service providers with whom the customers or applicants interact in connection with the marketing of a Fubon Entity's products and services and in connection with the customer's or applicant's application for the Fubon Entity's products and services.</u>
(d)	The purposes for which data relating to data subjects may be used are as follows: - (i) <u>considering and assessing the customer's application for a Fubon Entity's products and services;</u> (ii) the daily operation of the securities, banking and financial services and credit facilities provided to data subjects; ...
(e)	Data held by a Fubon Entity relating to a data subject will be kept confidential but the Fubon Entity may provide such information to the following parties for the purposes set out in paragraph (d) above: - (i) any agent, contractor or third party service provider who provides administrative, telecommunications, computer, payment, securities clearing, technology outsourcing or other services to the Fubon Entity in connection with the operation of its business; (ii) any other person under a duty of confidentiality to the Fubon Entity including a group company of the Fubon Entity which has undertaken to keep such information confidential; (iii) the drawee bank providing a copy of a paid cheque (which may contain information about the payee) to the drawer; (iv) <u>third party service providers with whom the customer has chosen to interact with in connection with the customer's application for a Fubon Entity's products and services;</u> (v) credit reference agencies, and, in the event of default, to debt collection agencies or solicitor firms (together, “debt collection agencies”); ...

For any queries, please visit any branches of the Bank or call Fubon Bank Integrated Customer Service Hotline at 2566 8181 (press 3 after language selection) during business hours\*.

\*Business hours of Fubon Bank Integrated Customer Service Hotline are from 9:00am to 7:00pm, Monday through Friday, and from 9:00am to 1:00pm on Saturday (except public holidays).

Remarks: Should there be any inconsistency between the English and Chinese versions of this notice, the English version shall prevail.