

2 January 2015

## **Important Notice: Enhancement of Internet Security Control for Fubon Business Online / Fubon Credit Card Merchant Online Service / Fubon e-banking Service / Internet Stock Trading Services and Personal Loans / Mortgage Loan Registrations**

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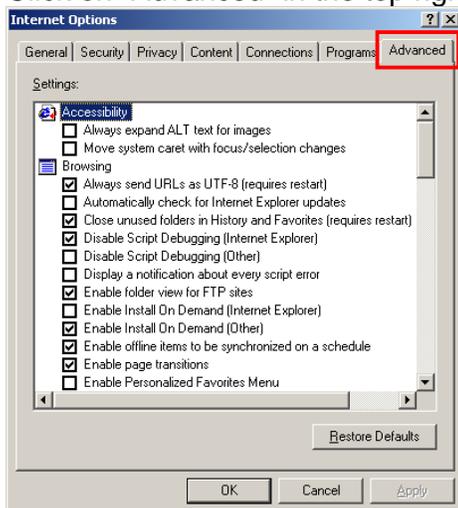
In order to secure better protection for our customers, with effect from 2 February 2015, customers who are using

- Internet Explorer version 6.0 or below
    - to access to **Fubon Credit Card Merchant Online Service, Fubon e-banking Service, Internet Stock Trading Service, or**
    - to register for loan applications (including personal or mortgage loans); and/or
  - any versions of Internet Explorer to access to **Fubon Business Online,**
- are required to complete the procedures below to reset the computer settings:

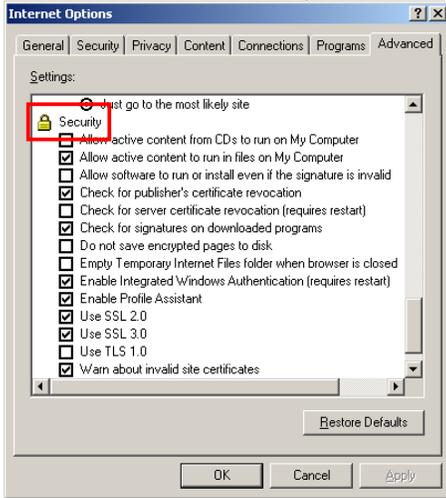
1. Click on “Tools” in your browser's menu bar, then choose “Internet Options” from the drop-down menu.



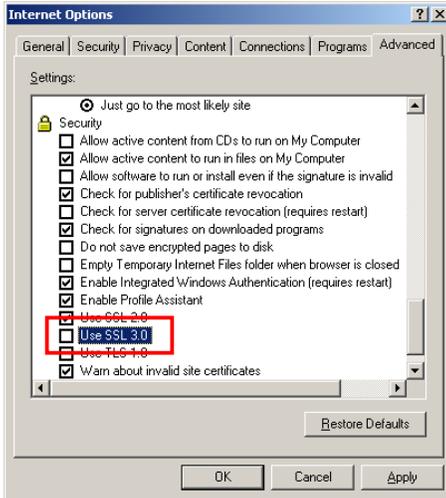
2. Click on “Advanced” in the top right hand corner



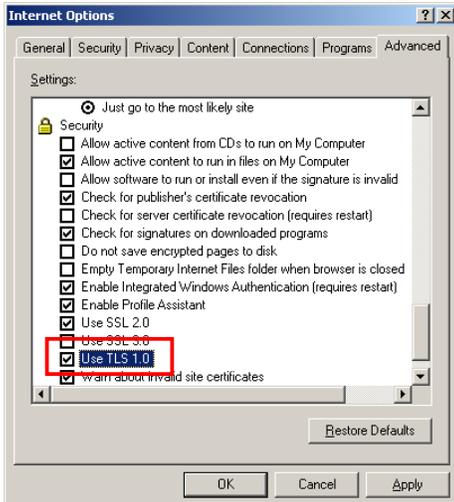
3. Scroll down to “Security”



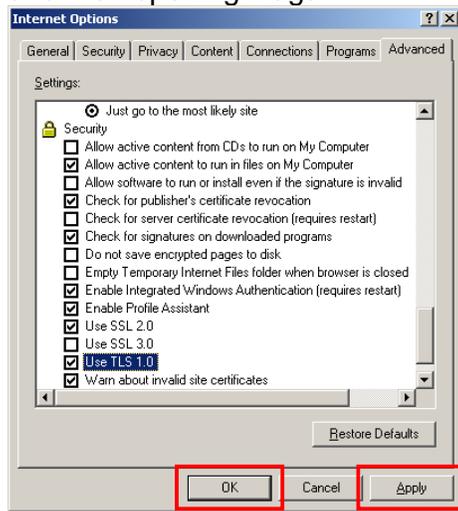
4. Un-select “SSL 3.0”



5. Select “TLS 1.0”



6. Click on “Apply” button and then “OK” button. Refresh the browser by closing it and then opening it again.



7. If you continue to receive the error message, please press Ctrl + F5 to refresh the browser.

For details, please call our Customer Service Hotline at 2566 8181 during office hours.