

## **Notice of Launch of “Fubon Live Chat Service”**

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Effective from 22 March 2021, Fubon Bank (Hong Kong) Limited (“the Bank”) will launch “Fubon Live Chat Service” (“Live Chat”) which aims to provide accessible banking services to customers.

You can access to the Live Chat on “Contact Us” webpage of the Bank’s corporate website (<https://www.fubonbank.com.hk/en/contact-us/home.html>) to inquire various banking products and services, including:

- Online Banking Services
- Service Outlets
- ATM Service
- Deposit Products
- Credit Cards
- Personal Loans

You can also have real-time conversation with our Customer Service Officer via Live Chat during designated service hours. (for general enquiries only).

Should you have any enquiries about the service, please contact our Integrated Customer Service Hotline at 2566 8181 (press 3 after selection of language) during office hours\*.

*\*Monday to Friday: 9am to 7pm, Saturday: 9am to 1pm (except public holidays)*

Fubon Bank (Hong Kong) Limited

*Remarks: Should there be any inconsistency between the English and Chinese versions, the English version shall prevail.*