

28 June 2021

Notice of SMS Services Arrangement for Internet Securities Accounts¹

In order to enhance the protection to our customers in using Internet Securities Accounts, with effect from 31st July 2021 (“effective date”), Fubon Bank (Hong Kong) Limited (the “Bank”) will set your main mobile phone number as default registered mobile phone number for receiving SMS confirmation alerts which include: system login, trade execution/cancellation and password change. **Customers without registering main mobile phone number with the Bank will be unable to login Internet Securities Accounts from the effective date,** while manned stock trading services² will be unaffected.

Please ensure you have maintained a valid registered main mobile phone number with the Bank. Otherwise, please visit our branch in person or return your completed “Change of Customer Information and Choice of Receiving Direct Marketing Form”³ to update your record maintained with the Bank on or before 30th July 2021.

For enquiry, please call our securities services hotline at 2842 7575 during business hours.

¹ Internet Securities Accounts include Internet Stock Trading Service and Fubon Mobile Banking Service – Internet Stock Trading Service.

² Please call our manned stock trading service hotline at 2842 6262 during business hours. Business hours are from 8:30am to 5:30pm, Monday through Friday (except Saturdays, Sundays and Hong Kong public holidays).

³ For form download and details, please visit the Bank’s website https://www.fubonbank.com.hk/resources/common/pdf/dp_br036.pdf. Please complete the form with signature and return it to any branch of the Bank in person or mail to Fubon Bank GPO Box 9878, Hong Kong. The required change of information will be effective in 5 working days after the completed form is received and accepted by the Bank.