

22 July 2021

Notice of Change in Relation to Fubon Mobile Security Key Service Activation

Effective from 26 July 2021, the activation of Fubon Mobile Security Key Service (the "Service") will only be available from 9 a.m. to 11 p.m. on Fubon Mobile Banking Service platform. During the service hours, customer is required to contact Fubon Customer Service Hotline at 2806 5090 to verify his or her identity and request for an Activation Code to activate the Service. The new policy is to strengthen the security control of Fubon e-banking Service and Fubon Mobile Banking Service, and further protect the security of customer accounts.

The above policy will only affect the activation of the Service. Other functions of the Service, including biometric logon for Fubon Mobile Banking Service, transaction authentication and deactivation of the Service, will not be affected.

For details, please visit the Bank's website or contact our Integrated Customer Service Hotline at 2566 8181 (Press 3 after selection of language) during office hours*.

Thank you for your attention. We regret for any inconvenience caused.

**Monday to Friday: 9am to 7pm; Saturday: 9am to 1pm (except public holidays).*

Fubon Bank (Hong Kong) Limited

Remarks: Should there be any inconsistency between the English and Chinese versions, the English version shall prevail.