

27 August 2021

Notice of Change in Relation to Direct Debit Payment of “Faster Payment System” Service

Effective from 29 August 2021, Fubon Bank (Hong Kong) Limited (the “Bank”) will not send SMS notification to customers for completed direct debit payment through Faster Payment System (“FPS”). Customers can view the completed direct debit payment transactions under the “Accounts – Transaction History” via Fubon e-banking and Mobile Banking Services as well as in the bank statement.

Should you have any enquiries, please contact our Integrated Customer Service Hotline at 2566 8181 (Press 3 after selection of language) during office hours*.

**Monday to Friday: 9am to 7pm; Saturday: 9am to 1pm (except public holidays).*

Fubon Bank (Hong Kong) Limited

Remarks: Should there be any inconsistency between the English and Chinese versions, the English version shall prevail.