

11 November 2021

Notice of Change in Relation to the Online Foreign Currency Exchange Service on Fubon e-banking and Mobile Banking Service Platforms

Effective from 15 November 2021, in addition to HKD and USD account, the Online Foreign Currency Exchange Service on Fubon e-banking and Mobile Banking Service Platforms will support RMB account as one of the debit / credit accounts. Customer can perform instant foreign currency exchange in HKD, USD or RMB with other major currencies[#] online.

Please note that if you do not accept the above change on Online Foreign Currency Exchange Service, you have the right to terminate your Fubon e-banking account(s) and service(s) in accordance with the relevant clauses under the existing "Global Terms and Conditions for Accounts and Services" before the service becomes effective.

Should you have any enquiries, please contact our Integrated Customer Service Hotline at 2566 8181 (Press 3 after selection of language) during office hours*.

[#]Major currencies include HKD, RMB, USD, JPY, GBP, CAD, AUD, NZD, CHF, EUR and SGD.

^{*}Monday to Friday: 9am to 7pm; Saturday: 9am to 1pm (except public holidays).

Fubon Bank (Hong Kong) Limited

Remarks: Foreign currency exchange is subject to Foreign Currency Exchange Risk. The value of your foreign currency deposits will be subject to the risk of exchange rate fluctuation, you may suffer losses. Should there be any inconsistency between the English and Chinese versions, the English version shall prevail.