

17 November 2021

## Notice of SMS Services Arrangement for Direct Debit Payment of “Faster Payment System” Service

Effective from 22 November 2021, Fubon Bank (Hong Kong) Limited (the “Bank”) will send SMS notification to customers for each completed direct debit payment through Faster Payment System (“FPS”). Customers can view the completed direct debit payment details under the “FPS – History – Direct Debit Record” via Fubon e-banking and Mobile Banking Services. If you have not set up the relevant direct debit authorization, please contact us immediately.

Should you have any enquiries, please contact our Integrated Customer Service Hotline at 2566 8181 (Press 3 after selection of language) during office hours\*.

*\*Monday to Friday: 9am to 7pm; Saturday: 9am to 1pm (except public holidays).*

Fubon Bank (Hong Kong) Limited

*Remarks: Should there be any inconsistency between the English and Chinese versions, the English version shall prevail.*