

6 January 2022

Postal Delay of Physical Copies of Correspondences

Due to the temporary special arrangement of the postal services by Hongkong Post from 1 January 2022, there may be some delays in the delivery of physical copies of contract notes, investment statements and other correspondences such as banking statements and credit card account statements by mail. There is no impact to e-Statement Service.

For enquiry, please call Fubon Bank Integrated Customer Service Hotline at 2566 8181 during the office hours*.

* Monday to Friday: 9am to 7pm, Saturday: 9am to 1pm (except public holidays)