

11 November 2022

## Notice of Fubon Internet Banking and Mobile Banking Services Single Password Login

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To enhance Fubon Digital Banking Service experience, from 5 December 2022 ("Effective Date"), a single login password ("New Password") will be used to log in to both Internet Banking and Mobile Banking.

Existing Mobile Banking individual customer can use the current e-banking password or Mobile Banking password to log in Mobile Banking for the first time from the Effective Date. Customer will receive a reset password request after login and the New Password will be used to log in to both Internet Banking and Mobile Banking.

Individual customer who has not yet registered Mobile Banking before Effective Date can use the Internet Banking password to log in Mobile Banking Service without registration.

For inquiries, please call Fubon Bank Customer Service Hotline at 2806 5058 during the office hours\*.

Fubon Bank (Hong Kong) Limited

\* Monday to Friday: 9am to 7pm, Saturday: 9am to 1pm (except public holidays)

**Remarks:** The Bank reserves the right to revise and/or introduce any terms and conditions of various services from time to time. Should there be any inconsistency between the English and Chinese versions of this notice, the English version shall prevail.