

19 December 2022

Notice of Launch of New Mobile Banking Application “Fubon+”

To deliver a hassle-free mobile banking experience, a new Mobile Banking Application (“Fubon+”) will be launched by Fubon Bank (Hong Kong) Limited (the “Bank”) on 29 December 2022 or any other date as specified by the Bank (“Effective Date”). Fubon+ will provide a series of enhanced features to customers for using our banking services as below:

- Account Overview - Grasp your financial status at a glance
- e-Statement & e-Advice - View and download e-Statement, quick and easy
- Time Deposit - To place your Time Deposit anytime anywhere
- Payment Transfer - Real-time fund transfer and instant payment at your fingertips
- QR Code Payment - Quick payment by showing or scanning a QR code
- Credit Card - Manage your card settings and rewards easily

Please note that the Existing Mobile Banking Application “Fubon HK” will be suspended from 31 Jan 2023. Please download Fubon+ through the official application stores (App Store or Google Play) and login with your Internet Banking Username and Password to continue using our mobile banking services.

From the Effective Date, the use of Fubon+ shall be subject to the Bank’s Global Terms and Conditions for Accounts and Services, Mobile Banking Terms and Conditions and Additional Terms and Conditions of Mobile Banking Application. Please note that if you do not accept using Fubon Mobile Banking Service via Fubon+, you have the right to terminate your Fubon Internet Banking account(s) and service(s) in accordance with the relevant clauses under the existing “Global Terms and Conditions for Accounts and Services” before the Effective Date.

Stay tuned for the latest updates of Fubon+ on the Bank’s website. Should you have any enquiries, please call our Integrated Customer Service Hotline at 2566 8181 (Press 3 after selection of language) during the office hours*.

* Monday to Friday: 9am to 7pm, Saturday: 9am to 1pm (except public holidays)

Fubon Bank (Hong Kong) Limited

Remarks: Should there be any inconsistency between the English and Chinese versions of this notice, the English version shall prevail.