

11 May 2023

Notice of Suspension of Supporting Old Form of Smart Identity Card (2003 Version) in Fubon GO

With effect from 11 May 2023 or any other date as specified by the Bank ("Effective Date"), the Account Opening Mobile App ("Fubon GO") of Fubon Bank (Hong Kong) Limited (the "Bank") will no longer support old form of Smart Identity card (2003 version). Customer is required to use New Smart Identity Card, which has been issued since November 2018, for bank account opening, credit card and personal loan applications in Fubon GO.

Should you have any enquiries, please call our Integrated Customer Service Hotline at 2566 8181 (Press 3 after selection of language) during the office hours*.

* Monday to Friday: 9am to 7pm, Saturday: 9am to 1pm (except public holidays)

Fubon Bank (Hong Kong) Limited

Remarks: Should there be any inconsistency between the English and Chinese versions of this notice, the English version shall prevail