

4 December 2024

## Notice of Launching “Cardless Withdrawal” Service in Fubon+

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To provide a more convenient way for customers to withdraw cash, Fubon Bank (Hong Kong) Limited (the “Bank”) will launch the “Cardless Withdrawal” function on 9 December 2024 in Fubon+ Mobile Banking App (“Fubon+”) or any other date as specified by the Bank (“Effective Date”):

Customers can use the JETCO Cardless Withdrawal service through Fubon+ to withdraw Hong Kong Dollars (“HKD”) from ATMs without a physical ATM card. Customers can select any HKD current or savings account and complete the Mobile Security Key authentication to withdraw cash. In addition, customers need to set up the cardless withdrawal limit in advance, with a maximum daily limit of HKD 20,000. Customers can increase or decrease the withdrawal limit in Fubon+.

Please note that the above service is subject to relevant terms and conditions.

Should you have any enquiries, please call our Integrated Customer Service Hotline at 2566 8181 (Press 3 after language selection) during office hours\*.

\*Monday to Friday: 9am to 7pm, Saturday: 9am to 1pm (except public holidays)

Fubon Bank (Hong Kong) Limited

*Remarks: Should there be any inconsistency between the English and Chinese versions of this notice, the English version shall prevail.*