

17 February 2025

Notice of Upgrade in Beneficiary Setup and Bulk Upload Payment on Fubon Business Online

Fubon Bank (Hong Kong) Limited ("the Bank") will enhance the beneficiary name length in existing beneficiary setup and bulk upload file format on Fubon Business Online ("FBO") starting from 17 February 2025 ("Effective Date"). This enhancement aims to provide customers with greater flexibility in managing their payment transactions with the Bank.

With this upgrade, the beneficiary name length will be extended to a maximum of 140 characters, and beneficiary account numbers will support up to 34 digits. In addition, the maximum number of payment records per file upload will be increased to 200, further improving the flexibility and efficiency in customers' payment processes. We recommend customers refer to the latest FBO User Guides available on our corporate website (<https://www.fubonbank.com.hk/en/online-services/business-online/starter-kit.html>) for more details.

For enquiries, please call our Customer Service Hotline* at (852) 2806 5062 during office hours.

*Office hours: 9:00am to 7:00pm, Monday to Friday; 9:00am to 1:00pm, Saturday (except public holidays)

Fubon Bank (Hong Kong) Limited

Remarks: Should there be any inconsistency between the English and Chinese versions of this notice, the English version shall prevail.