

30 June 2025

"Money Safe" - Option for disabling the setup of Internet Banking platform

To enhance customer empowerment in anti-fraud-and-scam protection, Fubon Bank (Hong Kong) Limited ("Fubon Bank") will launch the first phase of "Money Safe" to allow customers to opt for disabling the setup of Internet Banking platform for their bank accounts with effect from 30 June 2025. For customers who would like to apply for or subsequently cancel disabling the setup of Internet Banking platform, please visit any Fubon Bank branch to go through the Anti-Fraud-and-Scam verification process.

Should you have any enquiries, please call Fubon Bank Integrated Customer Service Hotline at 2566 8181 (Press 3 after language selection) during office hours[#].

Monday to Friday: 9:00 a.m. to 7:00 p.m., Saturday: 9:00 a.m. to 1:00 p.m. (except public holidays)