

18 August 2025

Notice of Fund Transfer Service Enhancement in Internet Banking and Mobile Banking

In order to provide customers with more convenient fund transfer services, Fubon Bank (Hong Kong) Limited (the "Bank") has implemented the following enhancements to fund transfer service in Internet Banking Service and Fubon+ Mobile Banking Service ("Fubon+"):

1. Increase in FPS Maximum Daily Transaction Limit

The maximum daily transaction limit ("Limit") of "Faster Payment System" ("FPS") Service has been increased from HKD100,000 to HKD200,000. New customers registering for FPS Service may set the Limit up to HKD200,000 during registration. The Limit for existing customers with registered FPS service will not be increased by the Bank unless you submit a completed and signed form for transaction limit registration / maintenance to the Bank by mail[#] or in person. You may also visit any branches of the Bank for the relevant procedure.

2. New "FPS - Non-Same Day Credit" Service in Fubon+

The Fubon+ Mobile Banking Service has introduced a new "FPS - Non-Same Day Credit" Service. Customers can select the payment date as "Next Business Day" when transferring to a pre-registered other local bank account to use the "FPS - Non-Same Day Credit" Service with a maximum daily transfer limit of HKD1,500,000. The transfer amount will be debited immediately, while instruction processing will require one settlement day[^] (excluding the instruction receiving day). The funds will be credited according to the arrangements of the payee's bank.

Please be reminded that you can only decrease the Limit once it is set if you are maintaining the Limit through Internet Banking and Fubon+, and the Limit will be reset to zero if you have not made any payment transaction using FPS in the previous year. Additionally, when making fund transfer through Internet Banking and Fubon+, please ensure the payee name exactly matches with the records of the receiving bank. If the payee name in the transfer instruction does not match with the account holder name in the receiving bank's records, your instruction may be rejected by the receiving bank.

Should you have any inquiries, please call Fubon Bank Integrated Customer Service Hotline at 2566 8181 (Press "3" after language selection) during the office hours*.

[#]Not applicable to customers who opened the accounts via Fubon GO and did not have any specimen signatures in the Bank's record.

[^]If transfer instructions are sent beyond business hours (including Saturdays, Sundays or public holidays), the instructions will be processed on the next working day (excluding Saturday).

*Monday to Friday 9 a.m. to 7 p.m., Saturday 9 a.m. to 1 p.m. (except public holidays).

Fubon Bank (Hong Kong) Limited

Remarks: Should there be any inconsistency between the English and Chinese versions of this notice, the English version shall prevail.