

21 October 2025

Notice of Upcoming Enhancement on Fubon Business Online

Fubon Bank (Hong Kong) Limited ("the Bank") would like to inform you of an upcoming enhancement to Fubon Business Online ("FBO"), aligned with the industrial standard/requirements (e.g. ISO20022 and HKICL), scheduled to be implemented in 24-Nov-2025 (Effective Date).

This update will improve the beneficiary setup process with the following key changes:

Extended Beneficiary Name Length: The maximum length for a beneficiary name will be increased to 140 characters.

New Beneficiary Information Fields: Additional fields, including beneficiary town and country/region, will be introduced to support greater data accuracy and traceability.

If you currently use the payment upload function in FBO to submit payments, due to these enhancements, the existing payment upload file format will need to be updated to stay compliant. Please refer to the latest template (for reference) available on the FBO Upload Payment page from the Effective Date.

To avoid payment rejections, please ensure that the beneficiary name provided in your payment instructions matches the records maintained by the beneficiary bank.

For enquiries, please contact our Customer Service Hotline* at (852) 2806 5062 during office hours.

*Office hours: 9:00am to 7:00pm, Monday to Friday; 9:00am to 1:00pm, Saturday (except public holidays)

Fubon Bank (Hong Kong) Limited

Remarks: Should there be any inconsistency between the English and Chinese versions of this notice, the English version shall prevail.