

2025 年 11 月 25 日

有關信用卡電子結單服務之重要通知

為減少紙張消耗及保護環境，由 2026 年 2 月 1 日（「生效日」）起，富邦銀行（香港）有限公司（「本行」）就有關信用卡電子結單服務之推行安排如下：

登記信用卡電子結單服務之安排

本行將在生效日或之後為現時已登記電郵地址及以郵寄方式收取信用卡結單，並於 2026 年 1 月 31 日或之前已登記富邦網上銀行或手機銀行服務的客戶自動登記信用卡電子結單服務。

由生效日起，客戶將不會收到郵寄信用卡結單，客戶可登入富邦網上銀行或手機銀行服務平台查閱、下載及 / 或列印最新的電子結單以作記錄。當最新的電子結單發出及可供網上查閱，客戶將會收到電郵或短訊通知。客戶應不時新增 / 更改於本行記錄的電郵地址，並確保其準確性以接收電郵通知。

若客戶不希望登記本行的信用卡電子結單服務，請於 2026 年 1 月 20 日或之前於辦公時間*內致電綜合客戶服務熱線 2566 8181（選擇語言後按 1 字）通知本行，本行或會於客戶之戶口收取相應的郵寄信用卡結單服務費，收費將於郵寄信用卡結單該月後之一個月內從相關信用卡賬戶內直接扣取。

若本行沒有於 2026 年 1 月 20 日或之前收到客戶的通知，即表示客戶同意及接受自動登記信用卡電子結單服務及「電子結單及通知書服務條款」，以及同意本行以電子形式提供結單及相關之條款。若客戶繼續使用富邦網上銀行或手機銀行服務，則表示客戶接受自動登記信用卡電子結單服務。

電子結單及通知書服務條款

有關本行之最新「**電子結單及通知書服務條款**」，請瀏覽富邦銀行網頁：「個人理財」>「信用卡」>「富邦信用卡郵寄結單費用」>「富邦電子結單及通知書條款及細則」。此外，客戶可於生效日後於富邦網上銀行或手機銀行服務取消信用卡電子結單服務，本行或會於客戶之戶口收取相應的郵寄信用卡結單服務費。

現有富邦網上銀行或手機銀行服務用戶

客戶可透過以下途徑新增 / 更改電子郵件地址以收取電子結單通知：

經富邦網上銀行服務新增 / 更改

1. 登入富邦網上銀行服務平台；
2. 按「客戶服務」>「新增 / 更改電郵地址」，並跟隨有關指示完成新增 / 更改電郵地址。

經富邦手機銀行服務新增 / 更改

1. 登入富邦手機銀行服務平台；
2. 按「設定」>「更改電郵地址」，並跟隨有關指示完成新增 / 更改電郵地址。

郵遞表格

1. 於本行網站下載「客戶資料及收取直接促銷選擇更改表格」；
2. 填妥表格後，簽署並寄回香港中環郵政總局 9878 號富邦銀行收。

非現有富邦網上銀行或手機銀行服務用戶

於使用電子結單服務前，客戶須首先透過以下途徑申請富邦網上銀行服務：

經富邦網上銀行服務申請

1. 登入富邦網上銀行服務平台；
2. 按「網上登記」並跟隨有關指示完成登記。

經富邦手機銀行服務申請

1. 登入手機銀行服務平台；
2. 按「登記網上銀行」並跟隨有關指示完成登記。

親身申請

1. 親臨任何一間分行申請富邦網上銀行服務。

立即登記富邦網上銀行或手機銀行服務，本行將不會於客戶之登記戶口收取郵寄信用卡結單服務費。

謹請注意，若客戶在生效日或之後繼續使用或保留賬戶及/或服務，則將受上述修訂約束。若客戶未能接納上述修訂，客戶有權於生效日前根據現行《統一賬戶及服務條款》所列明之有關條款通知本行終止其賬戶及/或服務。如有任何疑問或欲終止賬戶及/或服務，請親臨本行各分行或於辦公時間*內致電富邦銀行綜合客戶服務熱線 2566 8181（選擇語言後按 1 字）查詢。

查詢有關郵寄結單服務費之詳情，請瀏覽本行網站：「個人理財」>「信用卡」>「富邦信用卡郵寄結單費用」或於辦公時間*內致電富邦銀行綜合客戶服務熱線 2566 8181（選擇語言後按 1 字）。

*星期一至日：上午 8 時 30 分至凌晨 12 時

富邦銀行（香港）有限公司

備註：

本行保留不時修訂及/或新增任何服務條款及細則之權利。此修訂通知之中英文版本如有歧異，概以英文版本為準。

25 November 2025

Important Notice of Credit Card e-Statement Service

To promote environmental sustainability and save paper, with effect from 1 February 2026 (“**Effective Date**”), Fubon Bank (Hong Kong) Limited (the “**Bank**”) will implement the below arrangement in relation to Credit Card e-Statement Service:

Arrangement on Credit Card e-Statement Service Subscription

The Credit Card e-Statement Service will be automatically subscribed on or after the Effective Date to customer who has email address registered and is currently receiving credit card paper statement and has registered for Fubon Internet Banking or Mobile Banking Service on or before 31 January 2026.

From the Effective Date onwards, no credit card paper statement will be sent by mail and customer may login to Fubon Internet Banking or Mobile Banking Service platform to view, download and/or print the latest e-statement(s) for record. An email / SMS notification will be sent to customer when the latest e-statement is ready to view online. You are advised to add / update email address in the Bank’s record from time to time and ensure its accuracy to receive email notification.

If customer does not wish to subscribe the Bank’s Credit Card e-Statement Service, please inform us by calling our Integrated Customer Service Hotline at 2566 8181 during office hours* (press 1 after language selection) on or before 20 January 2026 and the respective credit card paper statement service fee (HK\$5 per statement) will continue to be charged to customer’s account(s) by the Bank. The fee will be debited directly from the relevant credit card account(s) within one month after issued paper statement of that month.

If the Bank has not received any notification from customer on or before 20 January 2026, you are deemed to agree and accept the auto-subscription of Credit Card e-Statement Service and the "Terms & Conditions for e-Statement and e-Advice", and agree the Bank to provide you with credit card statement and the relevant terms & conditions in electronic format. By continuing to access the Fubon Internet Banking or Mobile Banking Service, it means you accept the auto-subscription in our Credit Card e-Statement Service.

Terms & Conditions for e-Statement and e-Advice

For the Bank’s latest “**Terms & Conditions for e-Statement and e-Advice**”, please visit Fubon Bank’s website: “Personal” > “Cards” > “Fubon Credit Card Paper Statement Fee” > “Fubon e-Statement and e-Advice Terms and Conditions”. Moreover, you may unsubscribe Credit Card e-Statement Service via Fubon Internet Banking or Mobile Banking Service after the Effective Date and the respective credit card paper statement service fee may be charged to customer’s account(s).

Existing Fubon Internet Banking or Mobile Banking Service Customer

Customer may add / update email address to receive e-statement notification via the below channels:

Online (via Fubon Internet Banking Service platform)

1. Login to Fubon Internet Banking Service platform;
2. Click “Customer Service” > “Add/Change Email Address” and follow the instructions to add / update email address.

Online (via Fubon Mobile Banking Service platform)

1. Login to Fubon Mobile Banking Service platform;
2. Click “Settings” > “Change Email Address” and follow the instructions to complete the registration.

By mail

1. Download the “Change of Customer Information and Choice of Receiving Direct Marketing Form” from the Bank’s website;
2. Return the completed form with signature by mail to Fubon Bank GPO Box 9878, Hong Kong.

Non-existing Fubon Internet Banking or Mobile Banking Service Customer

Before enjoying our e-Statement Service, customer is required to register for Fubon Internet Banking or Mobile Banking Service via the below channels:

Online (via Fubon Internet Banking Service platform)

1. Login to Fubon Internet Banking Service platform;
2. Click “Online Registration” and follow the instructions to complete the registration.

Online (via Fubon Mobile Banking Service platform)

1. Login to Fubon Mobile Banking Service platform;
2. Click “Register Internet Banking” and follow the instructions to complete the registration.

In person

1. Visit any of our branches to apply for Fubon Internet Banking Service.

Register for Fubon Internet Banking or Mobile Banking Service now so that the Paper Statement Service Fee will not be charged to your credit card account(s).

Please note that the above amendments set out in this Notice shall be binding on the customer if the customer continue to use the relevant services of the Bank on/after the Effective Date. If the customer does not accept the above amendments, the customer has the right to notify the Bank to terminate the account(s) and/or service(s) in accordance with the relevant clauses under the existing “Global Terms and Conditions for Accounts and Services” before the Effective Date. For any queries or wish to terminate any of the account(s)/service(s), please visit any branches of the Bank or call Fubon Bank Integrated Customer Service Hotline at 2566 8181 (press 1 after language selection) during the office hours*.

For details of the Paper Statement Service Fee, please visit the Bank’s website: “Personal Banking” > “Credit Cards” > “Fubon Credit Card Paper Statement Fee” or call Fubon Bank Integrated Customer Service Hotline at 2566 8181 (press 1 after language selection) during office hours*.

* Monday to Sunday: 8:30am to 00:00am

Fubon Bank (Hong Kong) Limited

Remarks:

The Bank reserves the right to revise and/or introduce any service charges from time to time. Should there be any inconsistency between the English and Chinese versions of this notice, the English version shall prevail.