

## Fubon e-banking Service Upgrade

### The better online banking experience

Aiming at providing you with more comprehensive banking services, we would like to upgrade our e-banking Service by introducing two new features with effect from 11 January 2010 (the "Effective Date"). Moreover, we would also introduce the new "Online Registration Service" for your simple registration of the e-banking Service.

#### **"Personalized e-banking User ID and Personal Identification Number (PIN)"**

After the Effective Date, you can either personalize your User ID or leave the existing Customer Reference Number unchanged during the first time logon. However, it is mandatory to change your PIN in order to strengthen the online security level.

User ID after system upgraded	9-16 digits alphanumeric (at least 1 alphabet)
PIN after system upgraded	8-16 digits alphanumeric (at least 1 alphabet)

#### **"Auto-load e-banking Service under Fubon Bank self-name account(s)"**

Your existing Fubon Bank self-name account(s) including Current, Saving, Deposit and Credit Card Principal Account will be linked automatically to Fubon e-banking Service after the Effective Date (inapplicable to Supplementary Credit Card, Corporate Credit Card, Visa Debit Card, Loan and other account(s) requiring joint signatures). Thereafter any newly added or deleted Fubon Bank account(s) will be updated automatically on your e-banking profile.

#### **Brand new "Online Registration Service"**

The brand new "Online Registration Service" let you simply enjoy our Fubon e-banking Service with 3 easy steps of online registration by using Fubon ATM, Phone Banking or Credit Card account. From now on, you can just sit back, relax and conduct your day-to-day banking transactions on your personal computer.

To start the Online Registration Service, you can select "Apply Now" below the "Customer Login" of the login page to complete the registration. To know more about the steps of Online Registration Service before the registration, you can also select "View Online Registration Demo" on the right to view the demonstration.

Simply go to Fubon Bank website [www.fubonbank.com.hk](http://www.fubonbank.com.hk) and register for the Fubon e-Banking Service to enjoy our round-the-clock services at fingertips. For enquiry, please contact our Customer Service Hotline at 2566 8181 (Press 2, 3, 0) during office hours<sup>^</sup>.

<sup>^</sup>Office hour is from 9am to 6pm, Monday to Friday (except Public Holidays).