

1 November 2016

## **Notification of Enhanced Security Controls for Electronic Statement Services (e-Statement)**

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To enhance the security of our Credit Card Merchant Online services, **with effect from 1 December 2016**, the correspondence address shown on the e-Statement will be masked partially. The above change will be applied to e-Statement includes:

- 1) Daily Merchant Payment Advice;
- 2) Weekly Merchant Advice; and/or
- 3) Merchant Statement.

“\*” will be put over both numeric characters on the first line of the correspondence address and the whole second line of the correspondence address. Please refer to the sample below for reference:

. FUBON BANK

\*\*/F FORTRESS TOWER  
\*\*\*\*\*  
NORTH POINT  
HK

Should you have any enquiry, please feel free to call our Customer Service Hotline at 2566 8181 during office hours<sup>#</sup> (press 5 after language selection).

<sup>#</sup> Monday to Friday: 9am to 7pm; Saturday: 9am to 1pm (except public holidays)

2016 年 11 月 1 日

## 提升電子結單服務保安措施的通知

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為「信用卡商戶網」服務提供更佳保障，由 **2016 年 12 月 1 日起**，顯示於電子結單上之通訊地址將會被部份遮蔽。受影響的電子結單包括：

- 1) 商戶日結單；
- 2) 商戶每周結算單；及/或
- 3) 商戶結算單。

通訊地址上之首行數字字符及第二全行將會以「\*」顯示。請參考下列示例：

. FUBON BANK

\*\*/F FORTRESS TOWER

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NORTH POINT

HK

如有任何查詢，請於辦公時間<sup>#</sup>內致電本行客戶服務熱線 **2566 8181**（選擇語言後按 **5**）。

<sup>#</sup> 星期一至五：上午 9 時至下午 7 時；星期六：上午 9 時至下午 1 時（公眾假期除外）